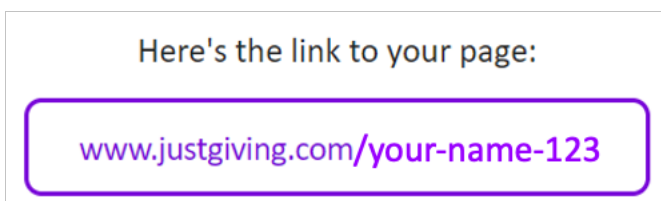


Recent Problems in copying JustGiving Page Links

We have noticed that some walkers are having some difficulty in obtaining a valid page link from the email initially sent by JustGiving after creating your fundraising page.

Depending upon how you obtain the page link from the email, you could end up with an invalid page link which starts with '<https://trk.justgiving.com>' and could cause subsequent problems with registration and your fundraising supporters.

This appears to be due to a recent change by JustGiving to the "You've created a JustGiving page" email with the problem occurring when right button click and 'copy link' is used on the page link supplied by JustGiving as follows:



Good JustGiving links will always start with 'www.justgiving.com' or 'www.justgiving.com/fundraising' and be followed by your unique identifier e.g. Joe-Bloggs-123'.

If you are having difficulty in obtaining a good page link, here are ways to avoid the issue:

- 1) Manually copy the link from the purple box to obtain the link.
- 2) 'Swipe' the link text with your mouse/pointer and then use right button click 'copy text' (NOT 'copy link')
- 3) Click on the link in the purple box (which will take you to your fundraising page) and then swipe, copy and paste the correct link from the browser address bar as shown here:



An excellent way to check that you have a good link is to copy it into the address bar of a browser to make sure that it points to your fundraising page.